PAPER DRESS VINTAGE ACCESSIBILITY GUIDE

There is no step-free access to the performance space where we host gigs and club nights. Our ground floor bar has step-free access. To access the performance space at Paper Dress, there are 20 steps up.

The performance space is a standing-only venue. However, for those who are unable to stand for long periods of time it is possible to arrange a seat. Please contact us in advance to make arrangements: bookings@paperdressvintage.co.uk

We have gender-neutral toilets with 2 cubicles and a urinal on our first floor. There are no toilets on the ground floor. Unfortunately we do not have a wheelchair accessible toilet on the premises.

Assistance is available whilst on the premises including table service.

For our in-house nights we can offer free Personal Assistant tickets to customers who may not be able to attend a performance or gig here without the support of a friend or support worker. If an external promoter is running a night we can also try and arrange this, email us at: bookings@paperdressvintage.co.uk

Customers with medical requirements

We welcome all customers who need to bring food, drink with them to the venue to manage medical conditions. We also welcome customers who may need to bring medical equipment with them. We may be able to refrigerate medicines for you, but would advise you inform us in advance.

Whilst in the venue, if you have an emergency, please approach the

front of house team or duty manager who will be able to assist you.

If you have any concerns, please contact us to discuss your needs, bookings@paperdressvintage.co.uk

Assistance Dogs

We welcome all registered assistance dogs into the venue. Please contact us prior to your arrival at the venue so we can make arrangements for you, so you have enough space for you and your dog.

Special Effects

Some events will feature strobe lighting and smoke effects. If you have any issues on the night please speak to a member of staff. We are a live music venue and there will be high sound levels during shows, sometimes continuously which may cause potential damage to hearing. Ear plugs are available on request.

Is there parking nearby?

Unfortunately, Paper Dress Vintage does not have its own parking facilities. The parking spaces behind the venue are on private land and are monitored and ticketed so parking there runs the risk of a fine. There is free street parking in the area after 6.30pm and some metered bays in the area. See <u>Parkopedia</u> for more information

For taxis and drop offs, there is space very close to the venue by the entrance way to Bohemia Place.

What is your age policy for events?

The venue is strictly 18+ after 8pm in accordance with our licensing conditions set out by Hackney Council.

Please bring valid, photographic ID with you.